

## New Mexico Unit Refund Policy

### General Refund Policy:

Members of the New Mexico Unit (NMU) who cancel after being registered for any event will forfeit any third-party non-refundable fees incurred by the Club or event sponsor including but not limited to reservation fees, processing fees, site cancellation fees, prepaid excursion, tour, entertainment and event fees. Every attempt will be made to return "refundable" prepaid expenses if and when the Club is able to recover those funds. Such fees are subject to the cancellation policy of the vendors, suppliers or rally/event venue operators.

NMU rallies require significant advance planning for a variety of elements including camping venues, entertainment, excursions, catering, advance food or supply purchases, etc. Any cancellations within 30 days of the Rally start date will forfeit any prepaid rally fees and depending on the venue, potentially RV site fees.

Regardless of the reason or cause, if the timeliness of cancellation of your attendance does not allow the Club or its Host(s) to find replacement attendees or obtain refunds for any of the vendors or providers, a refund will not be made, and forfeiture of those costs will be incurred by the cancelling member.

If NMU should cancel a rally or event, all fees paid by any member/registrant will be refunded.

This NMU refund policy is premised on the concept that the Club should neither profit from nor subsidize the cost of any member or registrant who cancels after registering for a NMU sponsored or hosted rally or event. We understand that circumstances arise where a cancellation may be necessary, and every effort will be made to minimize the financial impact to both the Club and the member/registrant.

Any member/registrant who does not agree with a refund decision made by the organizers of a NMU sponsored event may appeal that decision to the NMU Board by filing a written appeal request, including the reasons for a reversal of the refund decision, within 30 days of the original refund decision.

Rev. date January 3, 2023