

## ACI Courtesy Parking Program powered by Harvest Hosts FAQs:

### **\*\*SPRING OF 2024 UPDATE\*\***

The Airstream Club Courtesy Parking program is migrating to a user-friendly platform operated by Harvest Hosts late this summer. Why has WBCCI/ACI decided to partner with Harvest Host? Our Courtesy Parking program has been around for several years, but Hosts have been disappointed that they may only have one or two guests a year.

Many of our members belong to Harvest Host and say as guests, website ease-of-use and detailed location information are the primary reasons they stay at Harvest Hosts versus using the Courtesy Parking program.

Our website does not have the capability offered by Harvest Hosts to plan trips, post reviews, include large photo files, etc. and the cost for our club to offer a Harvest Host website experience would be over 6 figures! Harvest Hosts recognizes the Airstream Club as one of the most successful, premium RV product clubs and was enthusiastic about offering their expertise and experience as the latest benefit to us as members.

Below are some FAQs about the ACI Courtesy Parking Program powered by Harvest Hosts:

Please contact ACI Board member Kathy Geese [kgeese@airstreamclub.org](mailto:kgeese@airstreamclub.org) with further questions.

**1. Q: What is the new *Airstream Courtesy Parking powered by Harvest Hosts* program?**

*A: The Airstream Courtesy Parking powered by Harvest Hosts program is the newest benefit to ACI members and will offer a special app and website for ACI members to access overnight parking offered by other members on their property. The parking is no-charge; however, Hosts have the option to make certain hook-ups available for a small fee.*

**2. Q: Do I have to join Harvest Hosts and what will it cost to see the new *Airstream***

*Courtesy Parking powered by Harvest Hosts* program on the Harvest Hosts' website?

*A: No, all current ACI members can use the Airstream Courtesy Parking powered by Harvest Hosts portion of the app and website at NO CHARGE.*

**3. Q: I am currently a Harvest Hosts member. Will this replace that membership?**

*A: No, this ACI membership benefit will be exclusively for parking at Airstream Courtesy Parking sites. To continue to park at Harvest Hosts' wineries, farms, museums, etc., you will need a paid membership with Harvest Hosts. Visit [Harvest Hosts](#) for information on joining. As an ACI member, you also receive a one-time 50% off the Harvest Hosts' Classic plan using code AIRSTHH at signup. Please log in to your ACI member account to access this and other benefits.*

**4. Q: If I am a current Harvest Hosts member, will I need a separate login?**

*A: No. One login will access both your paid membership sites and the no-charge ACI sites.*

**5. Q: How will I be able to access the program?**

*A: All current ACI members will be given login information to join the Airstream Courtesy Parking powered by Harvest Hosts program.*

**6. Q: What about insurance in case there is an accident while I am parking at the Courtesy Host property?**

*A: ACI members using this membership benefit will be required to advise they have liability insurance on their Airstreams when they use this program. Airstream Courtesy Parking powered by Harvest Hosts hosts are required to advise they have homeowner's or [vacant land](#) insurance. If guests or hosts have questions, they can contact their insurance agent.*

**7. Q: What information can I expect on the Airstream Courtesy Parking powered by Harvest Hosts website?**

*A: Similar to the existing Harvest Hosts' website, ACI members will have the ability to plan travel by searching for courtesy parking along their route as they travel between destinations. Information will include the location, maximum length of trailer accepted, description of parking area, utilities and nearby amenities, photos, map, etc.*

**8. Q: Will paid members of Harvest Hosts who are not members of ACI be able to see and book Airstream Courtesy Parking powered by Harvest Hosts sites?**

*A: No*

**9. Q: If I am not a paid member of Harvest Hosts, can I book sites at the wineries, farms, etc. on their regular website?**

*A: No, you would need to purchase a Harvest Hosts membership. With a Harvest Hosts membership you would be able to see all 5,000+ Harvest Hosts locations and ACI locations in one map giving you even more locations to stay overnight. Not to mention the amazing experiences you would have access to like enjoying a wine tasting, a unique museum, or alpaca petting farm. You can also purchase an upgraded membership to include golf courses and/or Boondockers Welcome, offering an additional 3,500 peer-to-peer hosts.*

**10. Q: If I decide to join the full Harvest Hosts program for access to their unlimited stays at wineries, farms, etc., with no parking fees how do I do that?**

*A: As an ACI member, you also receive a one-time 50% off the Harvest Hosts' Classic annual plan. Please log in to your ACI member account to access this and other benefits.*

**11. Q: How will I contact the Airstream Courtesy Parking powered by Harvest Hosts hosts to see if they have availability and to ask questions?**

*A: Each Airstream Courtesy Parking host will have an information page on the website with how to reach them.*

**12. Q: Can I stay multiple nights at Airstream Courtesy Parking powered by Harvest Hosts sites?**

*A: Similar to Harvest Hosts, the Harvest Host Airstream Courtesy Parking program is designed for one-night stays while traveling between destinations. If the host decides to allow multiple nights, that information will be on their listing.*

**13. Q: Will there be hookups at Airstream Courtesy Parking powered by Harvest Hosts sites? It is up to the ACI member and host offering the parking site as to what hookups, if any, they can offer.**

*A: Members should be prepared for no hookups unless the host specifically offers water, electricity, and/or sewer. Any charge for hookups will be on the host's page and include a method of payment.*

**14. Q: Can I use my generator?**

*A: Unless the Airstream Courtesy Parking powered by Harvest Hosts host advises it is okay, generators are not allowed. If the host approves, since the hosts generally live on the property, guests are advised to be courteous and use generators minimally.*

**15. Q: Do I need to reserve with the host or can I just show up?**

*A: Reservations are required via the online or in-app reservation system.*

**16. Q: As a host, what if someone contacts me about a stay and I have other plans?**

*A: Hosts will have 100% control over accepting reservations from other ACI members and no information on location will be shared until the reservation is confirmed by the host.*

**17. Q: What if I am running late or need to cancel my reservation?**

*A: Please cancel the request at least 24 hours prior to the stay via the app or online within your upcoming stays list online or in-app. Our courtesy parking hosts love to welcome you and are very disappointed if you cancel so minimize cancellations if at all possible.*

**18. Q: Are pets allowed?**

*A: Your host can advise if their location can accommodate pets. Pets should be kept on a leash at all times when outside of the Airstream and please make sure the host has your contact information if you leave your pet alone inside the rig in case there is a problem.*

**19. Q: I am traveling with a friend and they don't have an Airstream. Can they camp with me at the Airstream Courtesy Parking powered by Harvest Hosts location in their non-Airstream trailer or RV?**

*A: No, the program is only for owners of Airstreams who are ACI members and their guests staying in the same Airstream as the owner.*

**20. Q: When will this new program be available to ACI members?**

*A: The goal is for ACI members to be able to access the Airstream Courtesy Parking powered by Harvest Hosts app and website and be able to make reservations by Late Summer/Early Fall of 2024.*