# Oregon Airstream Club Board Meeting Zoom Meeting May 3, 2024

Members Present: President Janet Schober, 1st VP Rachel Collins, Past President Chris Wagner, Membership Chairs David and Linda Doughty, Secretary Gary Crumley, Directors: Cindy Muir, Rally Coordinator Mike Burnett, Newsletter Norma Massier, Caravan Coordinator Mark Babcock, Webmaster Bob Crummett

Absent:, Social Media Chair Amy D'Abbraccio, Treasurer Stacey Rovinelli, Bryan and Michelle Stewart, Rhonda Levine

The meeting was called to order by Janet Schober and a quorum was established.

**Approval of Minutes**: The minutes of the February 5, 2023 Board Meeting were approved via email in March of 2024, and confirmed in the Board Meeting..

## President:

Thanks to the Board for approval of the silent auction item for the Region 10 Rally!

- Ruby Troncin has resigned from the !st VP position, Rachel Collins will move from 2nd to 1st VP.
- Rachel, Janet, Chris and Cindy will be at the Region 10 rally and will discuss how to fill
  the now open 2nd VP Position. If anyone has suggestions on who might be willing to fill
  the position please send it to Janet.

**Treasurer**: Written report was sent to the board, all events in 2024 were slightly over budget, so off to a good start for the year. There was an error in the Feb meeting agenda, the Rally and Membership amounts were switched, the May report is correct.

# Rally Coordinator:

- Conducted two Rally Host Training sessions: Session #1, February 28, 10:30am; Session #2, February 29, 4:30pm. OAC Pet Policy was incorporated into training materials.
- Composed "Group Chat" email concerning: (1) suggestion to use a lottery type registration and/or (2) to segment the registration process into additional registration sessions for certain popular Rallies. Both pros and cons were evaluated and documented for discussion among Board Members. Participation was both prompt and conclusive from all Board Members. The conclusion (to be ratified by Board vote) was to not make any changes to the current registration process which has been working well.
- The Cascade Locks Rally, which was scheduled for September 12-15, has been canceled due to an administrative error by the campground. We had booked and paid for all 11 RV sites for this Rally but received an unexpected communication from the

campground that all of our sites were being canceled and refunded. Upon requesting clarification from the responsible parties, it became apparent that the entire park had previously been booked for a wedding (all RV sites and an adjacent enclosed wedding venue...\$\$\$). This large booking was not well coordinated between the "Events Office" and the "Campground Office" leading to the unfortunate reservation error on their part. After considerable discussion, the campground agreed to bypass normal advance booking rules to book this Rally for 2025. This is, therefore, officially the first 2025 Rally booked to date.

- The normal practice of proactively managing 2024 OAC Rally sites to match reservations continues as normal. The objective is to cancel any unused Rally sites before incurring any unnecessary charges or fees.
- The normal practice of managing Rally cancellations with Hosts and Treasurer continues as normal. Cancellations have been moderate so far.
- Multiple communications have been sent via MailChimp reminding OAC Members of Rallies that they still have openings, including openings due to cancellations. It remains problematic that Rallies, which initially filled but now have openings due to cancellations, are not directly visible on the OAC registration site. It appears that these Rallies are full and unavailable to OAC membership. Currently, notification of such Rally openings is done via MailChimp and FaceBook with mixed success. Would still like to explore the possibility of being able to put a "Flag" on those Rallies (on the OAC registration site) which still have sites available to alert OAC members to their availability as registration proceeds during the year. This would provide a positive indicator when searching for Rallies with sites still available.
- 2025 Rally season has started as 5 rallies are now set up for 2025!

Bob currently revises the rally description when they are full and posts "Rally is Closed". Any flag would be a manual process, no way to have the system do this automatically, description is also limited in the number of characters. Bob and Mike to discuss / brainstorm regarding possible modifications to the current process.

The responsibility to let the club know about openings falls to the hosts once the rally is closed, the waiting list is managed by the host. If there is no waiting list and a cancellation occurs we should encourage an email blast to let the club know a previous closed rally now has openings. The treasurer is the last checkpoint in the cancellation process, as refund for a cancellation depends on the spot being filled. Mike is not always informed of openings, and can only look at Jotform to try and determine if there is an opening.

Norma will look at the possibility to put something in the newsletters regarding open rallies in addition to a possible monthly email blast regarding open rallies.

More discussion needed before any change in the current process.

# Membership:

- 10 "new" members added with this report, however if someone lets theirs expire, they show up as a new member.
- David to look at creating a possible chart / graph to show changes in membership over time.
- Some potential members have come to local breakfasts, however they are not showing yet, so potential for more members continues.
- Business cards are now available from the OAC, Janet has them for distribution, these
  can be a tool for getting new members into the OAC. Janet will have them at the R10
  rally if anyone is interested.
- David has the list of recommended repair shops that he will send to people who request
  it, there is some resistance to posting it on-line as this may damage the relationships
  with dealers who also promote the Airstream Clubs.
- The list of RV parks may be a topic for a future newsletter, have members submit their favorite RV park, or something along that line.

#### Newsletter:

- The Oregon Airstream Club Newsletter Committee continues to meet prior to each bi-monthly issue of The Oregon Streamer. We rely on the regular contributions of our President, Rally Coordinator, and Membership Coordinator AND all the volunteers who step forward as Rally Hosts/Chefs/Members of the International Board of Trustees/Gadget & Gizmos Reviewers/Photographers/Tipsters & Tricksters/Safety & TechnologyWriters/Mapmakers/ContentProviders/Interviewers/Publisher/Fishermen/
- Fellow Travelers who contribute as Cub Reporters and help us meet our goal of INFORMING AND CONNECTING all of our members throughout the year! In the last quarter we said goodbye to our Publisher, Geoff Cox (who will remain part of the Committee) and were grateful that Donna Thorson stepped forward to take the reins as our new Publisher. We believe the success of the Oregon Streamer is due in large part to everyone who has said yes when we have asked them to contribute
- Deadline for submission for the next newsletter is May 15th.
- Space is held in the newsletter for articles from the leadership team, Janet has a list of
  articles she has planned, some discussion of "how to join the Board" should be moved
  up in the series with the resignation of Ruby.

### Bylaws:

 Bylaws committee is no longer meeting, a new leader is needed, Norma recommended that Janet appoint 3 people to the By-Laws committee, no tasks are pending, however it is good to have the committee to monitor communication from National.

- One suggestion is to look at the 10% membership voting as this can be difficult and requires chasing people to vote.
- International has a new chair for the By-Laws committee, so some changes may be coming.

## **WEB Update:**

- 693 registrations were processed through Jotform.
- The International Tech Committee is looking at a proprietary payment system that would replace PayPal, no action has been taken yet, however it is listed as one of the goals for the committee.

#### Old Business:

• Contribution of an item for the Region 10 silent auction was approved in April via email, Janet will be delivering to the rally.

#### New Business:

- Vendor Reps requesting time for presentations at a rally:
  - There is nothing that says that the host must accept a request form a vendor to present at a rally.
  - This is a host decision, however the OAC leadership does need to publicize some guidelines for dealing with vendor requests, so that they are prepared to answer requests.
  - Janet to compose something that can be sent out to all hosts via MailChimp, a list of hosts has been created, so we should be able to easily contact them regarding this issue.
  - Mike will add the message from Janet to the host training deck to help going forward.
  - Motion to put a generic vendor message out to host was approved by the board.
- Thank You Rallies
  - Norma brought up a question regarding how to reward people who contribute to the OAC operations and function who might not be hosting, is there a way to track volunteer hours. There are Apps that can help with this if the board decides to change the Thank You Rally process. More discussion is needed on this as changes to the Thank You policy can be problematic.

Next Board Meeting is scheduled for July 22 at 5 pm.

Respectfully Submitted
Gary Crumley, Secretary OAC
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